



RETURN POLICY

Product	Gold Jewellery studded with Lab Grown Diamonds / Mined Diamonds	Loose Lab Grown Diamond / Mined Diamonds
7 DAYS RETURN (100% refund for your purchases within 7 days)	100% of Invoice value*	Policy not applicable
	Any personalised product will not be included in the 7-day Return policy.	
	Taxes & Shipping Charges will be deducted as per actuals	
CASH BACK Sell your Jewellery back to us	Gold: 100% of the prevailing market value*	Policy not applicable
	Silver: 100% of the prevailing market value*	
	Lab Grown Diamonds / Mined Diamonds: 80% of the prevailing market value*	
	<i>*In case of any discounts given during the original purchase on the metal and stone value, an equivalent amount shall be deducted from the market value. 100% Making charges shall also be deducted</i>	
LIFETIME EXCHANGE (Exchange or upgrade your Jewellery with new designs)	Gold: 100% of the prevailing market value*	Lab Grown Diamond / Mined Diamond: 100% of the prevailing stone value of the same grade*. The product, along with the original product certificate, is required.
	Silver: 100% of the prevailing market value*	

	Lab Grown Diamonds / Mined Diamonds: 100% of the prevailing stone value of the same grade*, The product, along with the original product certificate is required.	<i>*Only certified Solitaires with Laser inscription can be exchanged for a product of higher value. The difference of price shall be charged extra.</i>
	<i>*Making charges shall be deducted from the old Jewellery with deductions towards taxes and Rs. 2,000 towards processing charges along with 1.5% payment gateway charges. The value cannot be encashed. You can purchase any other product with the same</i>	<i>Deductions towards taxes and Rs. 2,000 towards processing charges along with 1.5% payment gateway charges.</i>
CANCELLATION	Products purchased using discount codes are entitled to a 20% cancellation charges Processing Charge of Rs. 2000 along with 2% payment gateway charges. if cancelled after 12hrs. of placing order.	Products purchased using discount codes are entitled to a 20% cancellation charges Processing Charge of Rs. 2000 along with 1.5% payment gateway charges. if cancelled after 12hrs. of placing order.

Note:

- Loss of the original product certificate would not be eligible for exchange /buyback
- Original Invoice and certificate must be produced for exchange/buyback.
- Products purchased from other sources will not be eligible for exchange/buyback.
- Exchange & Buyback is not applicable on Polki, Pearl & Coloured Stones.
- In case of any discount given during the original purchase on the metal/ stone value, an equivalent amount will be deducted from the current market price on the date of buy back/exchange, and then buy back/exchange value will be calculated.

Disclaimer:

MAHBAKH LUXE PRIVATE LIMITED reserves the right to modify these policies at any time so it is advisable to review the policies frequently. Changes will take effect immediately upon intimation at our portal. Any material changes made to the policies will be made along with a notification here that the policies have been updated.